


Electricity Facts Labels (EFL)
Hino Electric Power Company
3 Month Small Commercial - Fixed Rate Product
AEP Texas Central Service Area
Issue Date: September 2009

Electricity Price	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: left;">Average Monthly Use:</td> <td style="text-align: center;">1500 kWh</td> <td style="text-align: center;">2500 kWh</td> <td style="text-align: center;">3500 kWh</td> </tr> <tr> <td style="text-align: left;">Average Price per kWh:</td> <td style="text-align: center;">8.2¢</td> <td style="text-align: center;">8.1¢</td> <td style="text-align: center;">8.0¢</td> </tr> </table>				Average Monthly Use:	1500 kWh	2500 kWh	3500 kWh	Average Price per kWh:	8.2¢	8.1¢	8.0¢
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<p>The prices per kWh for electric service (the “<i>Service Rates</i>”) stated immediately above are examples based on average Service Rates at varying usage levels. Your actual Service Rate for electricity service will vary according to your actual usage each month.</p> <p>The Service Rate includes Hino’s energy charge to supply the Product to you (the “<i>Energy Charge</i>”) and a monthly base charge of \$4.95 per ESI ID (the “<i>ESI ID Charge</i>”). The Service Rate also includes the following recurring charges, all of which are passed through to you: (i) all recurring TDSP charges for the delivery of electricity (including any demand charges, as further described in the Terms of Service); (ii) all recurring Electric Reliability Council of Texas (“<i>ERCOT</i>”) or Texas Regional Entity (“<i>TRE</i>”) administrative fees charged to Hino, which may include Balancing Adjustments and/or Utility Adjustments (each as defined in the Terms of Service); and (iii) any other recurring third-party fees.</p>												
Other Key Terms and Questions	See Terms of Service statement for full listing of fees, deposit policy, and other terms.											
Disclosure Chart	Type of Product	Fixed Rate										
	Contract Term	3 months										
	Do I have a termination fee or any fees associated with terminating my service?	Yes. An early termination fee may apply if you cancel your service before the end of the Term, as further explained in the Terms of Service. The amount of the early termination fee will equal (i) the number of full and/or partial months remaining in your Term as of the early termination date; multiplied by (ii) \$30.00.										
	Can my price change during the contract period?	No.										
	If my price can change, how will it change and by how much?	The Service Rate may change in order to reflect (i) changes to TDSP charges (including demand charges, as described in the Terms of Service); (ii) changes to ERCOT or TRE administrative fees charged to loads (including Balancing Adjustments and Utility Adjustments, each as defined in the Terms of Service); or (iii) changes resulting from federal, state or local laws that impose new or modified fees or costs on Hino that are beyond Hino’s control.										
	What other fees may I be charged?	The Service Rate does not include the following charges, all of which are passed through to you: (i) any state and local sales taxes or assessments (whether charged by municipalities, the PUCT or otherwise); (ii) reimbursement for the state miscellaneous gross receipts tax; (iii) non-recurring charges assessed by the TDSP (e.g., special meter read/test fees, installation and connection fees, disconnection and reconnection fees); or (iv) any non-recurring charges assessed by Hino.										

Disclosure Chart <i>(Continued)</i>	What other fees may I be charged? <i>(Continued)</i>	For more information on non-recurring fees charged by the TDSP or Hino, please see Section 8(b) in the Terms of Service, “ What Charges Are Not Included in My Service Rate? ”.
	Is this a pre-pay or pay in advance product?	No.
	Does Hino Electric purchase excess distributed renewable generation?	No.
	Renewable Content	This Product is [0]% renewable.
	Statewide average for Renewable Content	The statewide average for renewable content is [5]%. <div style="text-align: center;">  <p>Hino Electric Power Company P.O. Box 2307 Harlingen, TX 78550-2307 www.hinoelectric.com Email: info@hinoelectric.com Phone: 1-866-HINOPWR (1-866-446-6797) Mon.-Fri. 8:00 a.m. – 5:00 p.m. CST PUCT Certificate No. 10060</p> <p>Version Gen3SC-EFL-3FIXED (effective Sept. 2009)</p> </div>